

## MEMORANDUM

To: All Councilmembers

From: CURO By: Jared Reese

CC: Justyn Hawkins and Anita Curran

Date: September 17, 2025

RE: The Sewerage and Water Board of New Orleans Meeting 09/17/2025

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### EXECUTIVE SUMMARY

The Sewerage and Water Board of New Orleans (SWBNO) Board of Directors met on Wednesday, September 17, 2025. The complete packet for the meeting may be found [here](#).

#### A. Power Complex

SWBNO energized Static Frequency Changer No. 1 with power from the substation and transformer equipment. The company verified that SFC1 produced 22 MW, before completing testing with a simulated load source and connecting to the electric distribution system. Additionally, the company conducted a successful pump testing on a portable water pump.

#### B. Drainage Consolidation

SWBNO received all five Department of Public Works vacuum trucks, with three trucks operating and two undergoing repairs. The organization cleaned 317,000 linear feet of drain lines, 55,000 linear feet of catch basins and laterals, and 7,390 catch basin structures. SWBNO removed 5.4 million pounds of debris from the drainage system, restoring proper flow to treatment plants. The company completed preassessments that showed 49% of lines required cleaning. SWBNO maintained 5,600 pending service requests and closed 3,274 service requests since January 1st.

#### C. Smart Meter Project Completion

SWBNO entered the closeout phase of the smart meter project. The company delivered the project under budget and ahead of schedule, allowing staff to focus on transitioning from installation to operations. The SWBNO planned to address tamper alarms, update standard operating procedures and policies, and implement pressure profile monitoring with all meters.

#### D. Executive Leadership Engagement

SWBNO staff visited multiple operational locations including Carrollton Water Pump, Algiers Water Pump, Central Yard, DPS6, Algiers Customer Service Center, and St. Joe facilities. The organization participated in Council member King's town hall meetings and prioritized meetings

with key partners including the mayor, board members, city council representatives, and state representatives. SWBNO scheduled additional meetings through September and October to establish operational partnerships and receive directions on required progress and improvements.