

Council Utilities Regulatory Office (CURO) Update

UTILITY, CABLE, TELECOMMUNICATIONS, AND TECHNOLOGY COMMITTEE

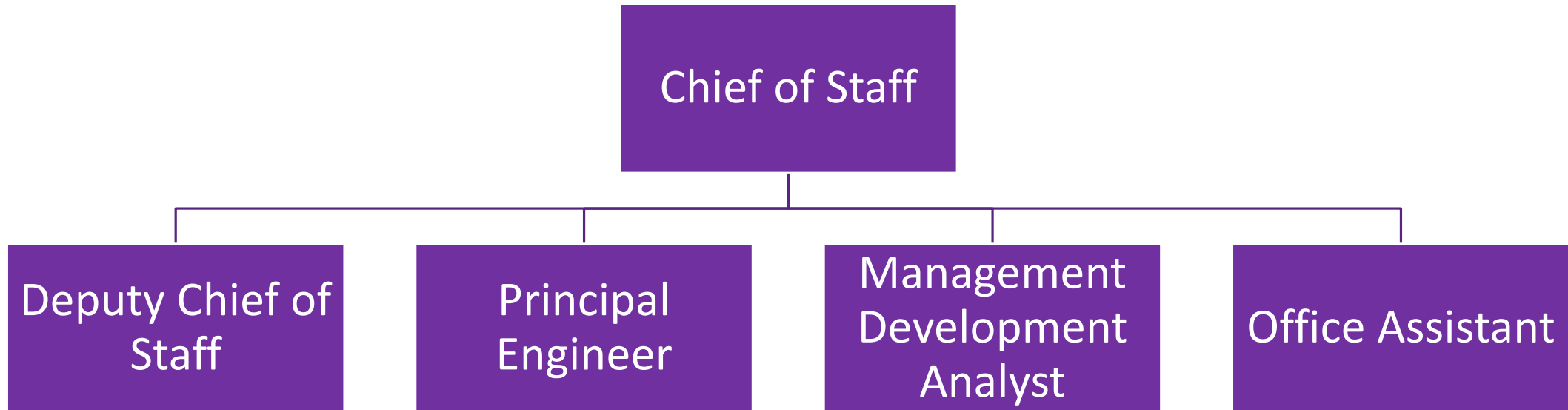
JUNE 19, 2019



What is CURO?

- CURO is responsible for providing the Council with support necessary to exercise its regulatory authority by
 - Advising on matters related to Entergy New Orleans, MISO, and FERC;
 - Processing applications for franchise agreements; and
 - Drafting and reviewing legislative instruments.
- CURO provides administrative support by
 - Publishing meeting notices and agendas;
 - Managing committee meetings; and
 - Addressing constituent concerns.

Current Organizational Chart



2018-2019: The 1st Year

- Increased staff size from 2 to 5 full time employees
- Managed Paid Actors Investigation
- Staff Smart and Sustainable Cities Committee
 - Wireless Code Rewrite
 - Collaborate with Administration on Smart Cities Initiative
- Advise on matters involving Sewerage and Water Board of New Orleans
 - Produce memoranda summarizing board of directors meetings and quarterly reports

2019-2021: Building In-house Expertise

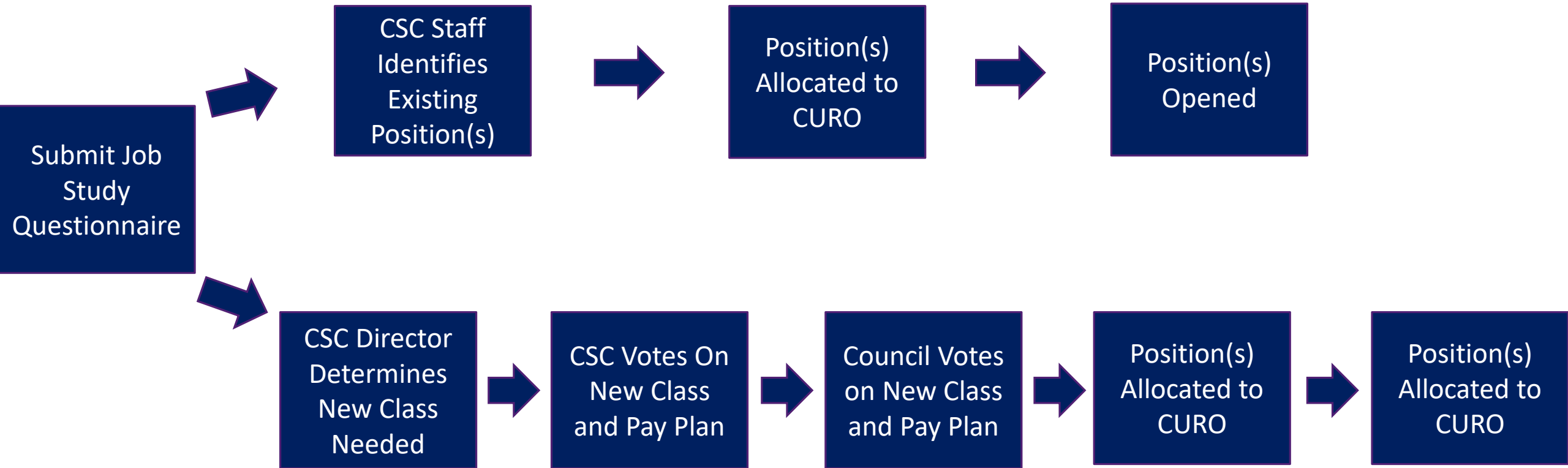
Goal: Build capacity so that routine matters can be accomplished by CURO

- New Positions
 - Attorney
 - Electric and Gas Engineer
 - Financial Analyst
 - Legislative Aide
 - Policy Analyst
- Legislative Initiatives
 - Billing Guidelines and CURO Protocols
 - Code updates to enhance transparency
 - Smart and Sustainable Cities Initiative
 - Wireline Franchise Act Update

Other Commissions

- Louisiana Public Service Commission
 - Staff Size: 92 employees
 - Personnel Budget: \$8 million
- Public Service Commission of the District of Columbia
 - Staff Size: 85 employees
 - Budget: \$14.6 million
- Mississippi Public Utilities Staff
 - Staff Size: 28 employees
 - Personnel Budget: \$2.2 million
- CURO
 - Staff Size: 5 employees
 - Personnel Budget: \$560,000

Hiring Process



Legislative Initiatives

- Billing Guidelines and CURO Protocols
 - Institute Project Based Budgeting
 - Establish system
- Procedural Changes
 - E-filing
 - Ex parte procedure
 - Changes to the administrative hearing officer's role in proceedings
- Smart and Sustainable Cities
 - Smart Cities Working Group
 - Wireline Franchise Act

Proposed Timeline

DATE	ACTION
July 1, 2019	Submit required job questionnaires to Civil Service Commission Staff
September 26, 2019	Presentation on revised billing guidelines and CURO protocols to UCTTC
October 1, 2019	Provide update on CURO staffing plan and proposed personnel budget.
December 11, 2019	Provide update on smart cities initiative to SSCC
December 12, 2019	Presentation on Chapter 158 ordinance and CURO staffing plan to UCTTC

2022: Identifying the Regulatory Model

- Regulatory Models
 - CURO manages routine matters; Advisors manage everything else
 - CURO manages local matters; Advisors manage FERC-related matters and special projects
 - CURO manages everything except special projects
 - CURO manages everything except FERC matters
- Key Considerations
 - CURO's role in utility dockets
 - Additional staff needed
 - New areas of responsibility

Questions?
